

# Emergency Protocol Pays Off

In April, Security's **Angela Volente and Mike Bona** responded to Dalplex when a member was in distress.

Kathie Wheadon, Director of Facilities and Business Services had this to say:

“This event provided a wonderful example of how following emergency medical response protocol and team work makes a difficult situation much easier to cope with.

While we hate to see anyone in distress it was comforting for the member, her friends and family to see how quickly assistance was provided and that it came with care and genuine concern for her wellbeing.

Please pass along my thanks and kudos for a job well done to your team members.”

***Kathie Wheadon | Director, Facilities & Business Services  
Department of Athletics & Recreation  
Dalhousie University***

